

# STUDENT RESOURCES AND SUPPORT

MSU Billings provides a number of support facilities and services on campus to help students succeed.

## Library

**Library Ask Here Desk, (406) 657-1662**

**[www.msubillings.edu/library](http://www.msubillings.edu/library) (<http://www.msubillings.edu/library/>)**

**Ms. Eileen Wright, Director**

The Montana State University Billings Library, located in the heart of campus, supports student success by providing information literacy instruction, research assistance, and flexible study spaces. The Library provides access to a broad range of electronic and physical library resources, and we belong to a group of twenty-five academic and tribal libraries in the State of Montana, expanding the Library's collections. Through the Library's website, students have round-the-clock access to online resources using their NetID and password. Students have additional access to materials that are not in the MSU Billings Library's collections by using Interlibrary Loan services, which are free.

Friendly and helpful staff guide students in finding books, journal articles, websites, and other resources they need for classes. Assistance is available by email, phone, and in-person at the 2nd floor Ask Here Desk. Individual research consultations can be scheduled with a librarian.

Computers, printers, and self-service scanning station are available on the Library's 1st and 2nd floors. Students can print in the library by loading funds onto their U-cards. Students who would benefit from assistive technology are encouraged to use the computers with adaptive software and other equipment located on the Library's 1st floor.

## Copyright Warning

The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted material. Under certain conditions specified in the law, libraries and archives are authorized to furnish a photocopy or reproduction. One of these conditions is that the photocopy or reproduction is not to be "used for any purpose other than private study, scholarship or research." If a user exceeds "fair use," that user may be liable for copyright infringement.

Software licensing agreements are very specific, and may prohibit making copies for use by those who have not purchased the software.

Montana State University Billings reserves the right to refuse to accept a copying request, if, in its judgment, fulfillment of the request would involve violation of copyright law, licensing agreements or fair use.

## Information Technology

### University Campus

**IT Service Desk (1st Floor of the Library)**

### City College

**Tech Building Commons (A076)**

The Information Technology department provides computer and technology services to students, faculty, and staff. The department also provides student computer access at both MSUB campuses. Students may go to the IT Service Desk, located on the first floor of the Library or A076 at City College to receive assistance with computer issues, software applications, or questions about your MSUB account/

email. Assistance is also available online (<https://servicedesk.msubillings.edu>), emailing [servicedesk@msubillings.edu](mailto:servicedesk@msubillings.edu), or calling (406) 247-5700.

The IT Service Desk area is located on the first floor of the MSU Billings Library and is available during regular Library hours providing an open access computer lab for student use. The area is operated by the Information Technology department and has computers, printing, scanning, and technology support services. A wide variety of software is available for student use such as Microsoft Office, Adobe Creative Cloud, ArcGIS, SPSS, and other software for various courses and programs. Students will need money in their U-card account to pay for printing services (<https://www.msubillings.edu/it/software/printing/>). People who are not current students, faculty, or staff of MSU Billings will be asked to use the open access computers located on the second floor of the Library.

Both campuses have WiFi access available to students in common study areas, academic buildings, residence halls, and dining facilities. Please connect devices to the **MSUB-mobile** wireless network by logging in with your NetID and password. This wireless network provides a fast, secure connection to the internet. The **MSUB-visitor** network is designed for visitors to campus and has reduced functionality. Students may bring their computers to the IT Service Desk on the 1st floor of the Library or A076 at City College for assistance with connecting to the MSUB wireless network.

Information Technology provides student employment opportunities (<https://www.msubillings.edu/it/studentapp.htm>) for assisting other students, faculty, and staff with their technology needs. Information Technology staff guide and mentor students in learning to support software and hardware while learning the latest technologies. For information on working for IT, please go to the Information Commons to discuss or apply online (<https://www.msubillings.edu/it/studentapp.htm>).

## Yellowstone Public Radio (KEMC-FM)

**406 Marbara, (406) 657-2941**

From studios on the campus of Montana State University Billings, Yellowstone Public Radio provides a general adult audience with in-depth news, public affairs, and cultural programming, including classical music, jazz and blues, spoken arts and humanities programs. This station is affiliated with National Public Radio (NPR), Public Radio International (PRI), the WFMT Fine Arts Network, and American Public Media, along with other program producers and suppliers. The more than 47,000 listeners reside in Montana and northern Wyoming.

Yellowstone Public Radio consists of ten stations licensed to MSU Billings: KEMC-FM (Billings), KBMC-FM (Bozeman), KPRQ-FM (Sheridan, WY), KYPB-FM (Miles City), KYPW-FM (Wolf Point), KYPB-FM (Colstrip), KYPB-FM (Big Timber), KYPB-FM (Livingston), KYPH-FM (Helena), and KYPF-FM (Stanford/Lewistown). YPR also operates 26 translators throughout Montana and northern Wyoming.

Yellowstone Public Radio can be heard on the web at [ypradio.org](http://ypradio.org) (<http://www.ypradio.org>), and on the FM dial at these frequencies:

In Montana: Billings 91.7, Ashland 89.1, Big Sky 95.9, Big Timber 89.3/90.5, Bozeman 102.1/95.9, Broadus 91.9, Chester and the Sweetgrass Hills area 100.1, Colstrip 88.5/89.9, Columbus 88.5, Conrad 91.3, Cut Bank 88.9, Emigrant & Paradise Valley 91.1, Forsyth 91.1, Gardiner & Yellowstone Park 103.9, Glasgow 91.9, Glendive 88.5, Havre 91.7, Helena 89.1, Lewistown/Stanford 89.5, Livingston 90.1/88.5, Miles City 90.7, Red Lodge 89.1, Shelby 90.3, Terry 91.9, and Wolf Point at 88.3.

In Wyoming: Buffalo 91.9, Cody 88.5, Greybull & the Big Horn Basin 91.5, Lovell 91.5, Powell 91.5/88.5, Sheridan 88.1, Worland 88.5, and in Yellowstone Park at 104.9/103.9.

## International Studies

LA 700 (406) 657-1705

[www.msubillings.edu/internationalstudies/](http://www.msubillings.edu/internationalstudies/) (<http://www.msubillings.edu/internationalstudies/>)

Who am I? What is my place in this world? The Office of International Studies seeks to engage students in a process of awakening. Through various study abroad programs and the International Studies Minor, students begin to experience the complexity of cultures and the richness of diversity. The end result produces students who are involved, lifelong learners, with a concern for the world in which we live, and an ability to become leaders who think of future generations.

More prosaically, the Office of International Studies (OIS), LA 700, provides support services for current and prospective international students, the Multicultural Club, and facilitates study abroad programming, as well as the Billings Friendship Family (BFF) program.

Drop by the OIS today to see how your educational experiences and your career opportunities can be enriched. Learn to be a citizen of the world!